



OnGuard Bicycle Lock Full Lifetime Warranty & Limited Anti-Theft Programme

1. Full Lifetime Warranty

Moore Large & Co. Ltd warrants to the original purchaser that the OnGuard lock shall be free from defects in materials and workmanship under normal use for the life of the original purchaser. If this product contains a defect in materials or workmanship we will replace or repair it at no charge. Just send the defective lock with a cover letter to: WARRANTY DEPARTMENT; Moore Large & Co Limited, Sinfin Lane Industrial Estate, Sinfin Lane, Derby DE24 9GL. OTHER THAN AS DESCRIBED BELOW, MOORE LARGE & CO. LTD. IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

2. Limited Anti-Theft Programme

If your bicycle is stolen because your OnGuard lock was broken or opened by force, Moore Large & Co. Ltd will pay you the value of your bicycle (minus depreciation) up to the maximum amount applicable for your lock model, subject to all following limitations and conditions. The limited anti-theft programme applies only to the original purchaser for a period of 12 months from the date of purchase of the OnGuard lock as shown on the original sales receipt. This limited anti-theft programme is not to be construed as insurance.

This limited anti-theft programme is applicable throughout the United Kingdom, the Channel Islands, the Isle of Man and the Republic of Ireland.

2.1 Your statutory rights remain unaffected by this Anti-theft programme.

2.2 Registration Form

Within 15 days of purchase of your OnGuard U-lock or chain lock, you must complete the Registration Form, and post it, along with the following items, to:

WARRANTY DEPARTMENT
Moore Large & Co Limited
Sinfin Lane Industrial Estate
Sinfin Lane
Derby DE24 9GL

2.2.1 The **original sales receipt** clearly showing that you have purchased an OnGuard **U-lock** or **chain lock** and the model number. The limited anti-theft programme does not include any supplementary cables or cutting of cables that accompany U-locks. Only the following models of locks are covered under the anti-theft programme:

5000, 5001, 5002, 5003, 5004, 5005, 5006, 5007, 5008, 5009, 5009LM, 5010, 5010LM, 5010C, 5011, 5012, 5012C, 5013, 5013TC, 5013TC7, 5014, 5014TC, 5015, 5015TC, 5016, 5016L, 5017, 5017HD, 5017HPT, 5018, 5018L, 5018HD, 5019L, 5019LP, 5019LPS, 5020, 5021, 5022, 5022C, 5022D, 5046, 5047, 5048, 5048C, 5049, 5050, 5100, 5108, 5109, 5111.

2.2.2 A **copy of the sales receipt for your bicycle**, or if your sales receipt is not available, a signed and dated appraisal of your bicycle by a reputable authorized dealer on that dealer's business stationery.

3. Limitations and Conditions of Limited Anti-theft Programme

3.1 This limited anti-theft programme applies only if you satisfy all of the requirements within the time periods set forth below.

3.2 Moore Large & Co. Ltd. will NOT be liable if theft occurred where:

3.2.1 The bicycle was not properly locked to a solidly anchored immovable post or object,

3.2.2 The object to which the vehicle was locked was dismantled or cut,

3.2.3 The frame of the bicycle was cut,

3.2.4 The OnGuard lock was not broken or opened,

3.2.5 Gas torches, battery operated tools or other power tools were used to open the lock.

3.3 Moore Large & Co. Ltd's liability under this limited anti-theft programme shall be determined by the following formula: $A - B = C$, where:

A = the purchase price of the stolen bicycle including manufacturer's original equipment and excluding separately purchased accessories or the maximum applicable programme amount whichever is less, and

B = the amount of any home owner's or other insurance proceeds paid as a result of the theft, and

C = Moore Large & Co. Ltd maximum liability.

3.4. This limited anti-theft programme does not cover:

A. vehicles used commercially (rental, delivery bikes, etc.),

B. damages to a vehicle in connection with attempted theft,

C. thefts occurring outside the United Kingdom, the Channel Islands, the Isle of Man and the Republic of Ireland

4. To File A Claim Under This Limited Anti-theft Programme

4.1 Report the theft to the police within 72 hours. FAILURE TO REPORT THE THEFT TO POLICE WITHIN 72 HOURS OF DISCOVERY VOIDS THIS LIMITED ANTI- THEFT PROGRAMME.

4.2 Notify Moore Large & Co Ltd in writing within seven (7) days of the theft by certified mail, return receipt requested, to the above address and include:

- a copy of the police report indicating that you reported the theft within 72 hours of discovery,
- a copy of the claim filed with your insurance company,
- at least one original key from your OnGuard lock,
- your broken OnGuard lock,

4.3 After Moore Large & Co. receives all the materials listed above, Moore Large & Co. Ltd. will instruct you of any further steps necessary to process your claim. Moore Large & Co. Ltd. reserves the right to fully investigate your claim and request any additional information it deems necessary to determine the validity of a claim. Moore Large & Co. Ltd. reserves the right to deny any claims that cannot be substantiated or that it deems to be false, misleading, or fraudulent.



REGISTRATION FORM

PURCHASER

*Name _____
*Street _____
*City _____ *Country _____ *Postcode _____
*Daytime phone _____
E-mail address _____
Moore Large & Co. Ltd. will not use any of this information for unauthorised purposes.

KEY REGISTRATION

If you provide us with the key combination to your lock (eg: 5212055), located on the key ring, OnGuard will keep that number in our database in the event that you should need it someday to make duplicate keys.

Key #: _____
Lock model: _____

ANTI THEFT PROGRAMME:

available only for models: 5000, 5001, 5002, 5003, 5004, 5005, 5006, 5007, 5008, 5009, 5009LM, 5010, 5010LM, 5010C, 5011, 5012, 5012C, 5013, 5013TC, 5013TC7, 5014, 5014TC, 5015, 5015TC, 5016, 5016L, 5017, 5017HD, 5017HPT, 5018, 5018L, 5018HD, 5019L, 5019LP, 5019LPS, 5020, 5021, 5022, 5022C, 5022D, 5046, 5047, 5048, 5048C, 5049, 5050, 5100, 5108, 5109, 5111.

*Model (eg: 5028, located next to bar code on packaging): _____

Date purchased _____

Location purchased _____

VEHICLE INFORMATION

make _____

model _____

Colour _____

Serial # _____

INSURANCE INFORMATION

Name of insurance company _____

Policy # _____

ENCLOSURES

- ! Original lock sales receipt
- ! Copy of vehicle purchase receipt or signed appraisal

I acknowledge having read, understood and agreed to the terms of the Moore Large OnGuard bicycle lock Limited Anti-Theft Programme, and I represent that all of the information I have set forth on the Registration Form is true and correct to the best of my knowledge. (If under 18, a parent or guardian's signature is required).

Signature _____

Date _____